

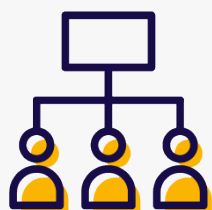
VIRTUAL WALLET

ONE-OFF PHBs

In December 2021, NHS England released official guidance relating to one-off personal health budgets within hospital discharge pathways. The guidance stipulates that one-off grants of up to £200 (or £400 in exceptional circumstances) can be made available to enable care and support for patients being discharged from hospitals, if they meet certain criteria. This funding has the potential to get patients home far more quickly, **freeing-up beds** and delivering **improved outcomes** for patients.

One-off PHBs to support this discharge model require “**rapid (same day) payment**”, sign-off of spend, plus auditing in line with agreed governance arrangements – each of which may represent a logistical challenge to some CCGs.

PPL’s Virtual Wallet solution can facilitate the process of delivering one-off PHBs and provides several key benefits:



*Online referral by
authorised LA or CCG
staff*



*Delivers PHBs to
patients within same
working day*



*Automates CCG
returns*



*Reduces burden on
finance teams*



*Provides full audit
trail of spend*



*FCA-aligned finance
management*

HOW DOES IT WORK?



Landing Page
*Info, Guides,
FAQs, Login*

Referral
By professional

Account
*Funds credited
and available*

Payments
*Same day
via BACS*

Receipts
*Camera / file
upload if required*

Same working day delivery target

1. Funding pot transferred by CCG or Local Authority to PPL client bank account
2. Website of Information, Advice and Guidance is made available, including real stories.
3. Professional makes online referral via secure system.
4. Funds allocated to patient's Virtual Wallet account in line with referral details.
5. Funds can then be used to:
 - a. Make payment into patient's bank account, or
 - b. Buy services, products or vouchers via the eMarketplace
6. Patients can upload receipts into the system, where appropriate.
7. Real-time reporting of spend is available for auditing purposes and to generate CCG return.

PRICING

The basic package starts at £10,000 per annum and includes:

- Set up of Virtual Wallet, including finance processes
- Set up of online referral form
- Implementation of IAG microsite
- Processing of up to 200 one-off PHBs
- Hosting, support and maintenance

Prices exclude VAT. A formal quote will be provided on request.

For more information, contact:

info@peopleplaceslives.co.uk

